

F. No. 20-5/2016-SPN-II
Government of India
Ministry of Communications
Department of Posts
(Personnel Division)

Dak Bhawan, Sansad Marg,
New Delhi - 110001
Dated: - 29th April, 2019

To

All Chief Postmasters General / Postmasters General
Chief General Manager, BD Directorate / Parcel Directorate / PLI Directorate
Director, RAKNPA / GM, CEPT / Directors of All PTCs
Addl. Director General, Army Postal Service, R.K.Puram, New Delhi
All General Managers (Finance) / Directors Postal Accounts / DDAP

Subject: - Representation from Government servant on service matter -
regarding.

Sir/madam,

I am directed to refer to this Department's letter of even number dated 13.10.2016, 27.03.2017 and 24.07.2017 on the above mentioned subject, wherein instructions have been issued on direct submission of representations by Government servants for their service matters. In spite of these instructions, it has been observed that Government servants are still continuing to represent directly to the Hon'ble President of India, Prime Minister Office, Union Ministers, Cabinet Secretariat and other higher authorities of Department of Posts.

2. Such action on the part of the Government servants has been viewed seriously in the Directorate. It is, therefore, reiterated that such submission of representations including through email or public grievance portal directly to other authorities by passing the prescribed channel of communication would be treated as unbecoming conduct attracting the provisions of Rule 3 (1) (iii) of the Central Civil Services (Conduct) Rules, 1964 and invite action under the provision of Rule 20 of Central Civil Service (Conduct) Rules, 1964 prohibiting Government servant from bringing outside influence in his service matter.

3. It is also clarified that representation by relatives of Government servant is also treated as outside influence as clarified vide MHA OM No. F. 25/21/63-Estt.(A) dated 19.09.1963. Further, the competent authority for redressal of grievance of all non-gazetted employees are in the respective Circle only. As such, the service matter of the all such employees must be settled in the concerned Circles only.

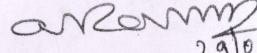
Centre for Excellence in Postal Technology, Mysore-570 010		
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4. In view of the above, you are requested to bring these instructions to the notice of all officers and staff and sensitize them to submit their representations to their immediate officers or to the officer designated to dispose of grievances.

Yours faithfully,


(Muthuraman C) 29/04/2019

Assistant Director General (SPN)

Copy to: -

1. PS to Minister of State for Communications (I/C)
2. Sr.PPS to Secretary (Posts) / Sr.PPS to Director General Postal Services
3. PPS/ PS to Addl. DG (Co-ordination)/ Member (Banking)/ Member (O)/ Member (P)/ Member (Planning & HRD)/ Member (PLI)/ Member (Tech)
4. Additional Secretary & Financial Adviser
5. Sr. Deputy Director General (Vigilance) & CVO / Sr. Deputy Director General (PAF)
6. Director General P&T (Audit), Civil Lines, New Delhi
7. Secretary, Postal Services Board/ All Deputy Directors General
8. Chief Engineer (Civil), Postal Directorate
9. All Sections of Postal Directorate
10. All recognized Federations / Unions / Associations
11. GM, CEPT for uploading the order on the India Post web site
12. Guard File
13. Spare copies.