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GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
(RAILWAY BOARD)

No. 2001/TG-I/20/P/Reservation on Internet New Delhi, dated 12.03.2015

✓ Managing Director,
CRIS,
Chanakyapuri,
New Delhi.

Managing Director, IRCTC,
11th Floor, Statesman House,
Barakhamba Road,
New Delhi.

Sub: Restriction of only one booking in one user login session in case of e-ticketing.

It has been decided that in case of e-ticketing, there will be a restriction of only one booking in one user login session and forced logging out of the user before another booking for all users including IRCTC agents but excluding defence booking under warrants only.

2. This restriction will be applicable while booking of e-tickets between 0800 and 1200 hours.
3. However, this restriction will not be applicable while booking onward journey/ return journey e-tickets.
4. This may be implemented with immediate effect.
5. CRIS and IRCTC may take necessary action accordingly and advise the same to this office.

V.S. 12/3/15
(Vikram Singh)
Director Passenger Marketing
Railway Board

Copy to: ED(C&IS) for information please.

